The UPS Story
Powering logistics with technology

27 million
Instructions processed every second from IT headquarters

18 million
Packages and documents delivered every day
Every year, UPS invests more than $1 billion in technology

**Operations**
Constantly improving operational efficiency

**Customers**
Meeting our customers’ needs

**Environment**
Using less to deliver more

**Communities**
Humanitarian relief in hard-to-reach locations
We use Telematics to collect vital data...
...and process this data with ORION
Customers have full visibility and decide where and when...  
...to receive their package
Turning disruptive technology into opportunity

• 160 million kilometers driven per year
• 38 million liters of fuel
• 100,000 metric tonnes of carbon emission
Improving access to hard-to-reach locations with new technology
Be constructively dissatisfied
Thank you