



The UPS Story



Powering logistics with technology



27 million

Instructions processed every second from IT headquarters



18 million

Packages and documents delivered every day

Every year, UPS invests more than \$1 billion in technology



Operations

Constantly improving operational efficiency



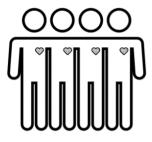
Customers

Meeting our customers' needs



Environment

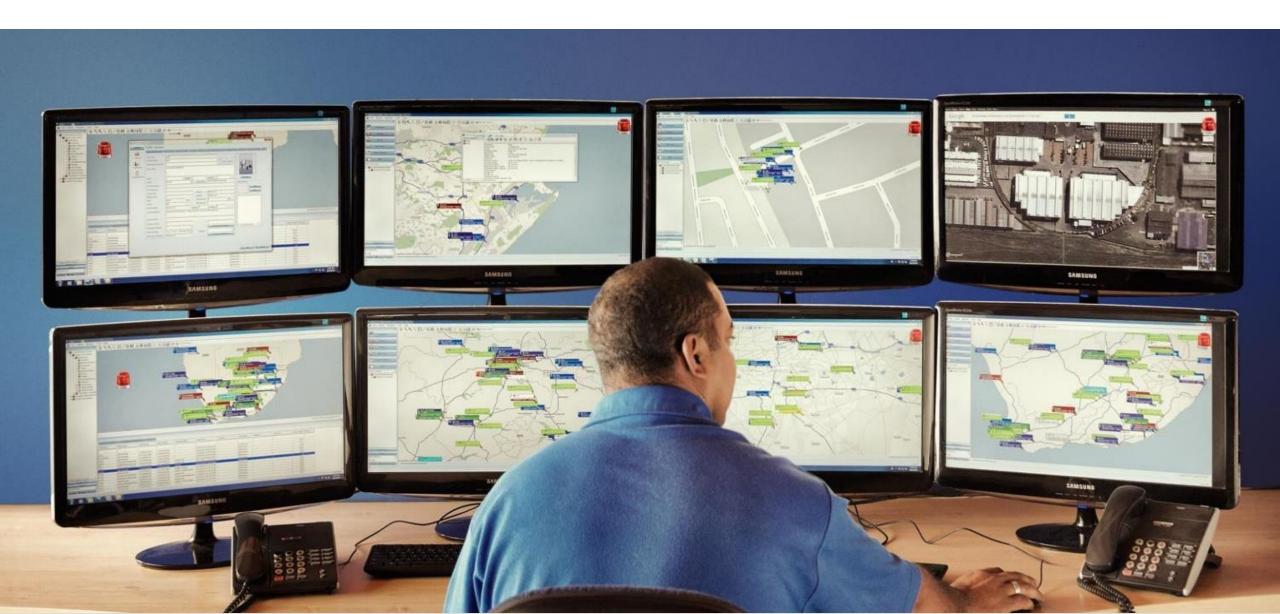
Using less to deliver more



Communities

Humanitarian relief in hard-to-reach locations

We use Telematics to collect vital data... ...and process this data with ORION



Customers have full visibility and decide where and when...

...to receive their package



Turning disruptive technology into opportunity

- 160 million kilometers driven per year
- 38 million liters of fuel
- 100,000 metric tonnes of carbon emission





Improving access to hard-to-reach locations with new technology









Thank you

